

ABSTRACT OF THE DISCLOSURE**PRESENCE-BASED SYSTEM MANAGEMENT
INFORMATION ROUTING SYSTEM**

A system, method and computer instructions are disclosed for routing system management information to entities or parties who are responsible for responding to the management information. If a management agent or managed resource associated with a computer-based management system desires to send event or notification information to an entity, party or person responsible for responding to the event or notification information, the management agent or managed resource can determine an identity of an entity, party or person responsible for responding to the event or notification from a prioritized "on-call list". The management agent or managed resource can then determine the availability of the identified entity, party or person from a Presence Network, and send the event or notification information to a resource where the identified entity, party or person is currently "present". The presence information obtained from the Presence Network can be used by the management agent or managed resource to determine which of the responsible entities, parties or persons are available at run-time. The management agent or managed resource can then forward the event or notification information to the most appropriate responsible entity, party or person.